

Proud to Care Newsletter

October 2024

Proud to Care Network Opportunities



Do not delay, contact Proud to Care today!

Please do not miss an opportunity for Proud to Care to share updates on all current support available.

Maximum 30 mins over Teams

Please contact ptc@gloucestershire.gov.uk.

Events



Please see our [NEW Proud to Care events page](#) which details all upcoming provider events, including information on venues and timings and how you can get involved.

Our next event is as follows:

Recruitment and Retention Network

Proud to Care, Gloucestershire will be holding their next **Recruitment and Retention Network** as follows:

Date: 26 November 2024

Time: 10:00 - 12:45

Venue: The Gambier Parry, Highnam Community Centre, Newent Road, Highnam, Gloucester GL2 8DG (car-parking available)

Lunch: Buffet (included)

The agenda will focus on the National Workforce Strategy and what this means for Gloucestershire, PTC resources, GCPA update on training offers (including leadership), Flourish update (formerly Grey Matter), as well as effective leadership.

Please contact Ann at Proud to Care should you have any queries or wish to attend – ptc@gloucestershire.gov.uk

October Forums

Proud to Care would like to thank all those who attended the recent Domiciliary and Care Home Forums. It was great to see so many faces and to engage with you all.

We are currently reviewing formats and the content of future forums and we welcome feedback and ideas. If you have any suggestions, please contact the Team at ptc@gloucestershire.gov.uk

Social Media update - 'X' account (formally Twitter)



Following a recent review of our social media activity, we are planning some up and coming changes.

We have made the decision to close our 'X' account so you will no longer see Proud to Care Gloucestershire on this platform. You will however continue to see us on Facebook and Instagram, where we will be promoting training opportunities, and recruitment support as well as retention and wellbeing resources. We will also continue to highlight career progression

within the sector and routeways into care.

Please check out our facebook and instagram pages found @ProudtoCareGlos:

[Proud to Care Glos / Facebook](#)

[Proud to Care Glos / Instagram](#)

International Recruitment - Support Page



Proud to Care have developed a support page for international recruits and managers of overseas workers. This signposts to local and national resources & sources of support. Themes include employment support, support with finance, digital resources and training amongst others including the HealthZone App.

If you would like to ask any questions on any of the information included or have additional information to add onto the page, please contact the team at ptc@gloucestershire.gov.uk

[International Recruits Support | Proud to Care Gloucestershire](#)

Wellbeing



Proud to Care know the importance of a strong wellbeing offer in retaining staff. Please check out our wellbeing and pastoral support pages which outline local and national sources of help, support and guidance. These include The Wellbeing Line, support for international workers and more:

[Wellbeing and Pastoral Support A-Z](#)

Training and Development



Training Directory

Did you know that Proud to Care Gloucestershire have scoped out various sources of training, so you don't have to? Find out about local and national training opportunities accessible for adult social care

staff in one place by checking out our [A-Z training directory](#). Subjects include Care Certificate, Dementia, Digital Skills, Neurodiversity and many more.

New Training Directory User Feedback Survey

The Proud to Care team would like to thank you for your feedback on your experience of using the new training directory which we will use to inform further developments. You can also provide feedback at any time by completing the [following form](#).

CPD and Professional Development Conversations

Calling all managers - Effective supervision supports good working relationships and provides an opportunity to discuss learning and development requirements, but do staff know what options are out there? Proud to Care have worked with care providers to develop [care career pathways](#) outlining the breadth of roles and opportunities in the sector. They are a useful resource to discuss with staff to understand the skills, values and behaviours required to progress within the sector. We know that having clear career progression helps bolster the retention of our valued and skilled workforce, so we hope you find this page useful, if however you have any feedback please fill in [this form](#).

The ASC Learning and Development fund is now live!



The new ASC Learning and Development fund is now live, including funding for the new care certificate qualification.

Please click on the below link for further information:

[Adult Social Care Learning and Development Support Scheme - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/schemes/adult-social-care-learning-and-development-support-scheme)

Grey Matter Learning has now rebranded to Flourish



We would like to inform you that **Grey Matter Learning**, our commissioned e-learning training provider for the adult social care workforce, has rebranded to **'Flourish'**. This rebrand marks a new chapter in their journey, with them also launching some new products.

You can find out further information on their new website here: [Flourish | Learning and Staffing for Social Care and Education](https://flourish.co.uk/)

Please be assured that the rebranding does not affect your access to the part-funded training offer through Gloucestershire County Council. The only thing that has changed is the Grey Matter Learning name to Flourish, everything else stays the same.

What happens next?

When you login to 'Click', it will be called Click Learning. **Your login details will not change.** You can continue to use the existing links you have to access your log-in page.

If you encounter any issues

The team are still here to help. If you have any issues logging in, please visit flourish.co.uk/support and you will be able to choose the most convenient way for you to chat to one of the team.

If you have any questions, please contact the Flourish team via the above link or email the Proud to Care Gloucestershire team at ptc@gloucestershire.gov.uk.

We Want You: Engaging young people in anchor careers



Over 10 months, One Gloucestershire took bold steps to address workforce challenges - and to invest in the next generation. Learn how they worked together with schools to engage young people in anchor careers in [this new case study](#).

Organisation: One Gloucestershire Integrated Care System (ICS)

One Gloucestershire Integrated Care System (ICS) brings together key anchor organisations in Gloucestershire, including NHS, social care, public health and other public, voluntary and community sector organisations to build a healthier Gloucestershire.

Over the last year, One Gloucestershire ICS has delivered 'We Want You' - a **co-designed health & social care careers outreach initiative**. Reaching over **8000 secondary school students** across the county, the team are supporting young people to think about their hobbies, skills and interests, and demonstrating how these interests can translate into meaningful careers within the health and social care sector.

[Check out their recent campaign video to see this in action.](#)

Training

Gas Safe Charity



In partnership with



Free workshop - Raising awareness of carbon monoxide (CO) risks in a cost-of-living crisis

Supported by Wales & West Utilities, GFRS and Gas Safe Charity – a half day **(6th November 10.00 - 2.00 with lunch)** workshop in Gloucester at the SkillZONE centre. There will also be an opportunity for a tour of the centre and receive a free CO alarm.

Learn more about how to identify CO risks in the home during a cost-of-living crisis and hear about what support is available from local organisations to help those struggling to use energy safely, efficiently, and affordably – organisations like

Gloucestershire Fire & Rescue. The free, half day workshop will highlight why CO awareness is important to help protect vulnerable people, as well as front line staff. There are limited places, so please book asap. Click on this Eventbrite link to confirm your place: [GLOUCESTER](#)

World Aids Day - 1 December 2024



Free Lunch & Learn Sessions - World AIDS Day - 1 December 2024

The Eddystone Trust are offering free, bitesize HIV information sessions for all health and social care colleagues, at your venue or online. Training sessions are being held between 18th - 29th November, ahead of World AIDS Day.

Please note that timings do not need to be lunch time and session length will be tailored to your requirements.

For further information or to secure a booking, naomi.cooper@eddystone.org.uk

[World AIDS Day lunch and learn Gloucestershire.doc](#)

Gloucestershire Housing Partnership launch multi agency training



Gloucestershire Housing Partnership are pleased to launch multi-agency training delivered by Karma Nirvana, one of the UK's leading specialist agencies working to end Honour Based Abuse. This introductory session will help you to recognise the signs of Honour Based Abuse and help you build the confidence to know how to offer a safe and appropriate response. Professionals are often the first to respond to a victim, and following "The One Chance Rule", responding in the right way can literally save lives. There will be chance for Q&A at the end of the training.

Two courses are available on the following dates/times:

- 05/11/2024 10am - 12pm
- 21/11/2024 10am - 12pm

Bookings can be made via EventBrite - [Honour Based Abuse training from Karma Nirvana Tickets, Tue, Nov 5, 2024 at 10:00 AM | Eventbrite](#)

The Care Sector Support Team offer fully funded CPD days on Nutrition and Hydration and Meaningful Activity



Due to popular demand, the Care Sector Support Team are pleased to offer, **fully funded** CPD days on Nutrition & Hydration and Meaningful Activity.

Both events will provide a free lunch and refreshments. For more details and to book your ticket, click the link below:

Nutrition & Hydration Tue 5 Nov 9:30 AM - 2:30 PM at

Saintbridge Sports Centre.

[To book your place, please click here](#)

Meaningful Activity Tue 19 Nov 9:30 AM - 2:30 PM at Downton Sports & Social Club

[To book your place, please click here](#)

For further information or if you have any difficulties with booking, please email GLICG.caresectorsupportteam@nhs.net

GCPA update



care sector.

GCPA Care Awards 2024

Gloucestershire Care Providers Association (GCPA) hosted their largest ever Care Awards ceremony on Friday 4th October, with the biggest event of the year in Gloucestershire's independent adult social

[Please click here for full update and photos from GCPA](#)

Recruitment support

Need help with induction?

Since its launch in May 2024, our induction toolkit has been viewed over 38,000 times. We're delighted that so many people are using this resource which helps social care managers offer a robust induction to fully support new starters and create the right first impression. There are checklists at each stage that provide lists of activities to consider, with signposts to resources and templates that can be tailored.



[Access the toolkit](#)

Regulated professional workforce

New nursing careers stories

We've added two more careers' stories to our nursing careers resource which has been designed so you can explore the diverse roles nurses play in social care and how they make a positive impact on individuals' lives.

Kamila is a registered nurse and nursing associate, and she talks about how her role provides better career opportunities in social care and Itai an experienced registered Nurse explains how getting good feedback from our families helps us be responsive to peoples hopes for their care.

- [Read Kamila's story](#)
- [Read Itai's story](#)

CQC Workforce inequalities - employee voice survey



Calling all health and adult social care professionals working in England. The Care Quality Commission (CQC) has commissioned the Institute of Employment Studies (IES), in partnership with IFF Research, to undertake research to understand how the CQC can effectively look at workforce inequalities in their regulation of services in the health and adult social care sector.

This research will help CQC better understand what can tackle workplace inequalities most effectively and identify how, as a regulator, CQC can best help. Please share the survey link with your networks of health and adult social care professionals working in England who can participate even if they have not experienced workforce inequalities.

If you have any questions related to the survey, please contact claudia.plowdenroberts@employment-studies.co.uk. Alternatively, please contact yen.truong@cqc.org.uk if you have any questions on the research.

[Click here to complete the survey](#)

Integrated Health and Social care and Neurological conditions Webinar



Wednesday 6 November 2024 | 19:00 – 20:15 | Virtual

In this webinar, [Sandra Bartolomeu Pires](#) will share her PhD research findings on how we can develop a more integrated model of care.

She aims to develop an intervention that improves joined-up care for families living with Huntington's disease, identifying what works, the obstacles to change and how to overcome them.

The session will include some time for discussion with the attendees about Sandra's research findings and identify ways we can move forward together to develop more integrated models of care.

[Click here to book your place](#)

If you have any questions or would like to reach out to the Proud to Care team, you can do so by:

- emailing us at ptc@gloucestershire.gov.uk
- calling us on 01452 426 452.

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Proud to Care
GLOUCESTERSHIRE



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